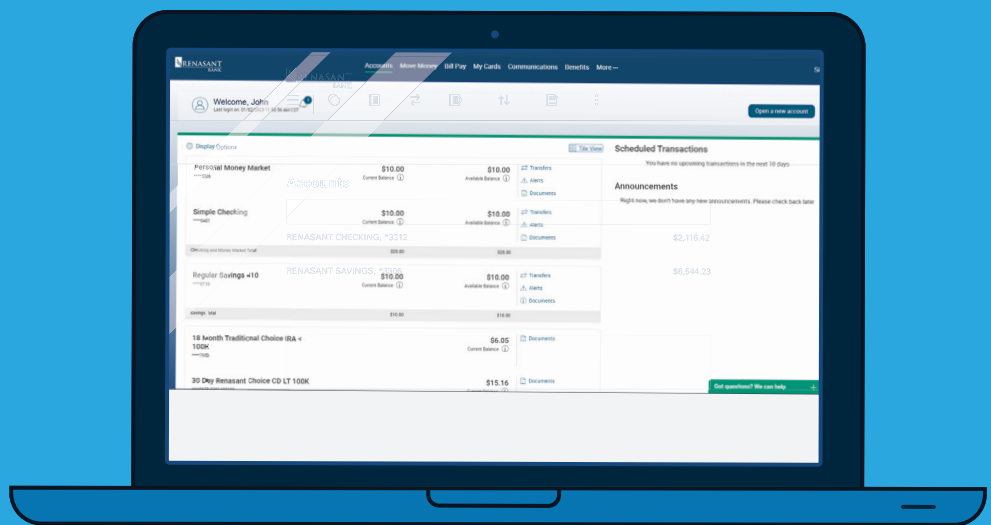


# Your Guide to Online Banking



Understanding You.®

# Let's Get Started

Getting started with Online Banking is a quick process you can easily complete yourself. To begin, go to our website, [renasantbank.com](https://www.renasantbank.com).

1. Click **Login** at the top, right-hand corner of the screen.
1. Click **Sign up** under the "Not yet enrolled?" heading on the left side of the screen.
2. Verify your identity by entering your account and personal information.
1. Click **Continue** to move through each step of the online enrollment process.
1. Create a **User ID** and **password**.
2. Review and agree to the Digital Banking Agreement and Disclosure.

**That's it! You can now access your Renasant accounts on line. If you have any questions or need additional assistance, call [1.877.367.5371](tel:18773675371).**





# Better Security

The safety and security of your personal information is our top priority. That's why we've incorporated advanced authentication measures into Online Banking to ensure your finances are protected.

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If you login to Online Banking from a new computer or location, you may be asked to validate your identity. This means we'll call or text you with a one-time security code for you to enter on line.

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Renasant Bank recommends you change your password on a regular basis – especially if you have reason to believe that your account has been compromised.

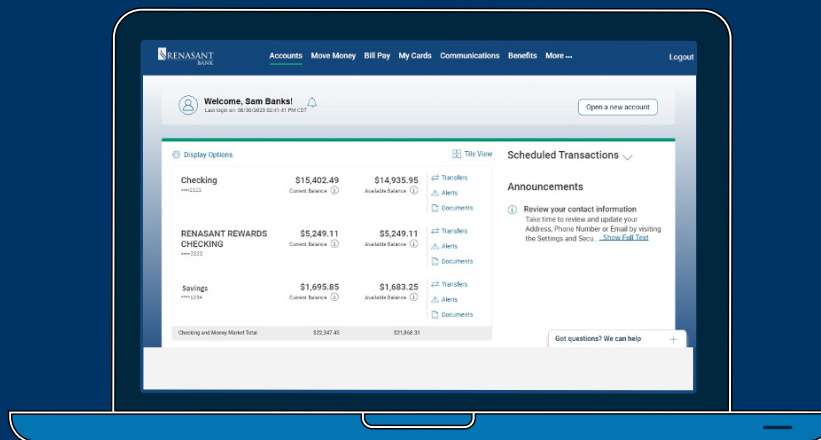


# Powerful Tools And Great Features

Renasant Online Banking offers more than the ability to check account balances and transaction history - you can also make transfers, schedule alerts, pay bills and more.

The Accounts menu gives you access to all your account information in one place.

- View a detailed history of all your accounts.
- Access eStatements.
- Print or download your transaction history.
- Move Money with Transfers or Zelle.
- View account benefits for Rewards accounts.



# Avoid Paper Piles With eStatements

eStatements allow you to review important account information no matter where you are, while keeping excess paper off your desk and out of your mailbox.



- Print statements or save them as PDFs.
- Digitally delivered statements keep your private information safer.
- Access up to 18 months of past eStatements for record keeping.

## Opt-In for eStatements

1. After you've logged in to Renasant Online Banking, click the **More** tab and then **Document Center**.
2. Click **Delivery Settings** to change the delivery method.
3. Choose **Electronic** next to the account(s) for which you'd like to receive eStatements and click **Apply Settings**.
4. Read the Service Agreement and Disclosure and click the **checkbox** to indicate that you agree to the terms.
5. Click **Submit**.

**Following enrollment, you'll receive eStatements beginning with the next statement cycle. Paper statements will no longer be mailed to you.**

# Pay On-The-Go With Renasant's Mobile Payment Solutions



Send person-to-person payments to friends, family and people you trust from the Renasant Bank app with Zelle. You don't need to sign up for anything extra, and payments sent between users with existing Zelle accounts usually process within minutes.

Visit [renasantbank.com/zelle](https://renasantbank.com/zelle) to learn more.



With thumbprint verification and encryption technology, Apple Pay® with Renasant is a fast and secure way to pay in stores or online. It happens right on your compatible iOS device and goes wherever you go.

Visit [renasantbank.com/apple-pay](https://renasantbank.com/apple-pay) to learn more.



Through encryption of your card number and multilevel authentication, Google Pay™ gives you the tools to keep your information secure. You can also send money in the app to any of your friends—even if they don't use Google Pay.

Visit [renasantbank.com/google-pay](https://renasantbank.com/google-pay) to learn more.

Zelle and the Zelle related marks are wholly owned by Early Warning Services, LLC and are used herein under license. Transactions typically occur in minutes between enrolled users. If a recipient is not enrolled with Zelle, it could take one to three business days to receive the money once the enrollment is completed. Recipient must have a bank account in the U.S. to use Zelle.

Eligible Apple Devices for Apple Pay and Apple Pay Cash: iPhone X, iPhone 8, iPhone 8 Plus, iPhone 7, iPhone 7 Plus, iPhone 6, iPhone 6 Plus, iPhone SE, iPad Pro, iPad (5th generation), iPad Air 2, iPad Mini 4, iPad Mini 3, MacBook Pro with Touch ID, A Mac model introduced in 2012 or later with an Apple Pay-enabled iPhone or Apple Watch, Apple Watch Series 3, Apple Watch Series 2, Apple Watch Series 1, Apple Watch (1st generation).

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